



Elastilon 25 year Limited warranty

Elastilon warrants that Elastilon

- Will maintain its bond and retain its elasticity for a minimum of 25 years after its installation.
- Elastilon is VOC free.
- Elastilon Strong is tested to the sound ratings as follows: - IIC 62 and STC 54.
- Moisture in the slabs/subfloors should be dry to NWFA specification
- The Flooring should be acclimated according to NWFA specification.
- To prevent any trampolining the slab/subfloors must be flat to the spec of 1/8th” over a 10’ straight edge.

When installed with all engineered and solid hardwood floorings and used in strict accordance with both the flooring manufacturers and the Elastilon written installation instructions.

This warranty stands for all solid & engineered hardwood flooring. The underside of the hardwood flooring prior to installation must be free of any waxes & oils that can compromise the bond. This warranty applies to the full range of Elastilon mats. One must use the correct mat for the correct application.

Elastilon bears no responsibility for moisture related problems however as the floor is floating the moisture barriers keep the moisture away from the underside of the wood.

Elastilon bears no responsibility for any problems that may arise from unnatural circumstances like excessive heat caused by extreme direct sunlight, underfloor radiant heat which is out of specification (over 80 deg. F) or excessive moisture like wet subfloor or flooding.

- This method of installation forms part of the NWFA installation guidelines.
- One must follow the installation guidelines of Elastilon for correct installation procedures.
- Out of procedure would affect this warranty.

Elastilon reserves the right to inspect each claim in advance of any compensation. Submittal of a copy of the original materials invoice is required. All claims repaired and/or replaced without prior written authorization will void the warranty.

In the event of a valid claim under this warranty, Elastilon will repair, replace, or reimburse (on a sq.ft. basis), at its sole discretion, that section of the Elastilon that has proven to be defective. Elastilon will only repair, replace or reimburse the Elastilon material one time only. The reimbursement does not include flooring materials and labor charges related directly to the installation of the flooring material or the Elastilon. Elastilon is not responsible for costs associated with subfloor preparation, moldings/doors and other sundries and their installation, travel expenses, furniture moving, loss of use, or any other incidental and/or consequential damages.

For all agreements and legal relationships to Elastilon, only Dutch Law applies, even if a contract is wholly or partially executed abroad or if the legal relationship is with a party (customer) domiciled there.